

# The easy way to manage today's complex teams...

TeamLeader™ is an online workplace for managing your teams and everything they do.

Today's managers face new challenges. Their teams are scattered, dynamic, empowered and a lot more complex! It's difficult to keep track of who's doing what, what's due and when. Managers are inundated with email and information.

With TeamLeader, you'll always know what's late, who's doing what and what's coming due. And you'll always have info at your fingertips to make day-to-day decisions. You'll be in touch, whether your employees are next door or scattered around the world.

The best part is that TeamLeader is easy! No project plans to write – just add users and start assigning tasks in real time. It's available on the cloud, so we manage your system administration: hosting, scaling, upgrades and backups in a secure data center. It's a solution you can trust, with installations in eight countries: commercial, government and academia: including NASA, University of Illinois, Seattle Police Dept. and more.

Ready to get started? Sign up for a free trial at: http://www.teamhost.com, or call (888) 302.4533 x701 for enterprise pricing.



#### No more "death by email"

If you're still managing large projects by email, you're not alone. Most managers are looking for an easier way.

As a manager, you need more than social networking tools. You need ways to manage productivity, performance and results. That's why TeamLeader brings management and collaboration together.

TeamLeader helps YOU, the manager, do what you do. It was created by managers for managers who want to get things done.

## Why TeamLeader?

- Puts you in the loop
- Get your arms around projects
- No more "dropped balls"
- Keeps everything in one place
- Improve accountability, performance and results

## **Feature Highlights**

- Manage teams and performance
- Report on who's doing what, what's late and what's due
- Graph performance trends
- Collaborate
- Import from MS Project
- Sync with MS Outlook
- Integrate your other systems

# NASA Case Study

## How TeamLeader helped a dispersed team

NASA is world-renowned for assembling and managing great teams that accomplish amazing things.

Today, NASA's managers face new challenges: Their teams are more complex than ever before – often including matrixed fragments of globally dispersed employees and contractors from multiple disciplines.

Ironically, these same managers are required to monitor performance *more* closely, as trends continue toward scattering people, work and documents

How are NASA's managers coping with all this new complexity and responsibility?

Surprisingly, many are not! Email and spreadsheets are still widely used to track and manage major projects.

The NASA Dust Management project stands apart. The senior manager implemented TeamLeader to oversee a nationally dispersed engineering team spanning 8 field centers. The legacy spreadsheet-based reporting system was replaced.

Within one week, the NASA manager was saving time, staying more in the loop and enjoying richer reports. Meanwhile, team members were receiving emails when their tasks were coming due or late. And everything was managed online in one place.

Within a few months, a knowledgebase had evolved, containing a wealth of information for performance and historical reporting.

Download the NASA Case Study.

# TeamLeader™ Features Summary

### **Team Management and Reporting**

Team management Manage dispersed teams from your desktop.

Workshops Keep related project information in one place.

Task management Assign, track and manage tasks. It's as easy as sending an email.

Status reporting Report on status, late tasks, upcoming tasks and more.

Custom report designer Create custom management reports.

Business intelligence Manage investments in people. Identify your under-achievers, over-achievers,

resource bottlenecks, etc.

Time and cost tracking Track and report on time for each task. Great for contractors and offshore

outsourced work. Know where your budget is going.

Form Management Make your own forms to capture data.

Alfresco access Integrated access to Alfresco document repository.

#### Software as a Service (SaaS)

Get started fast Sign up and start using immediately.

Subscription based No major upfront software purchase. No commitment. Stop using anytime if not

100% satisfied.

Fully managed Virtual Global handles all system administration... managed backups, software

upgrades, etc.

#### Secure

TeamLeader implements a robust application security model based on the SaaS Maker platform: role-based security, widget security, row-level security and other security engines. The public cloud edition is hosted on ISO 27001 certified / FISMA moderate public cloud infrastructure with Authorities to Operate under the Defense Information Assurance Certification and Accreditation Program.

#### Team Collaboration

Presence awareness Always know who's logged on and who is working on what, no matter where team

members are located

Workload management Neatly organize and filter workloads within hierarchical folders.

Discussions \*1 Brainstorm about activities with notes neatly filed away.

Internal mail Send messages to team members.

Contact management Share and mange contact information.

File Cabinet Share and track files, documents, forms, checklists, contacts, etc.

Calendar view Keeps your calendar current with task deadlines as you work.

Email notification Keeps everyone in the loop about progress.

Voice over IP (VoIP) \*1 Talk with team members all over the world.

Remote desktop integration Seamless integration to the free VNC open source remote desktop services. (beta)

Instant Messaging Chat with other team members.

POP (incoming) mail Coordinate with non-TeamLeader users.

Document versioning Documents are automatically organized in hierarchical structure as team members

work. TeamLeader always displays the most recent and allow for rollbacks if

necessary.

Asynchronous communication It is not always possible for distributed teams to wake up at the same time, but

TeamLeader lets you work when you're awake and keep projects moving through

the night.

## **Process Management and Workflow**

Workflow Configure custom routing lists.

Rules Programmatic workflow.

Electronic signatures Track and manage approvals.

Historical audit trail

Always have access to the" who, what, when and where" of completed tasks.

Form designer

Design, route, and report on forms, with no programming or database experience.

Checklist designer

Guide team members through repeatable processes.

# Knowledge Management

Integrated knowledgebase No need for costly data warehousing or systems integration projects. TeamLeader's

database is totally integrated.

SQL backend Scalable for enterprise teams.

## **Advanced Features**

Plug-in developer's kits Integrate Web apps to extend the platform.

Data dashboard Slice and dice form data on the fly.

#### Ease of Use

Outlook look-and-feel Low training cost and faster implementation.

Outlook synchronization TeamLeader doesn't replace Outlook... it works with it.

Templates Create new workshops an companies based on existing ones.

Drag and drop files Interact with your Windows desktop.